

TOMORROW'S CLEANING

USEFUL CONTACTS



www.aise.eu



www.cleaningindustry.org

asset skills
www.assetskills.org



www.f-w-c.co.uk



www.abcdsp.org.uk



www.hse.gov.uk



www.ahcp.co.uk



www.bacsnet.org



www.icmma.org.uk



www.bache.org.uk



www.iicrc.co.uk



www.britishcleaningcouncil.org



www.issa.com



www.bdma.org.uk



www.keepbritaintidy.org



www.bicsc.org.uk



www.sofht.co.uk



www.bifm.org.uk



www.bpca.org.uk



www.ukcpi.org



www.britloos.co.uk



www.ukha.co.uk



www.cieh.org



www.woolSAFE.org



www.chsa.co.uk



www.environmental-cleaners.com

Clearsprings Support Services signs up for CleanLink's software solutions

CleanLink is delighted to welcome Clearsprings Support Services (CSS) as a new client.

CSS specialises in the delivery of office and commercial cleaning, and support services, with customers throughout Dorset, Wiltshire, Hampshire, Sussex, Berkshire, Surrey and West London. It operates across a wide range of businesses in both the public and private sectors, and can provide a single service or develop a more integrated solution covering a number of services, all managed through a dedicated service manager.

Developed solely for the contract cleaning industry, CleanLink's software solutions include all the functions needed to operate a cleaning company including: payroll, invoicing, worksheets, stores, quality control,

budgets, risk assessments, actions, machinery, documents and contacts. The software has now also gone mobile thanks to an app that works on iPhones, iPads, iPods, Android tablets and smart phones.

The app allows companies to manage their locations remotely, enabling head office to monitor activities, keep track of progress as it happens, and update clients regularly to maintain high satisfaction levels. It allows managers to perform on site audits, place orders for supplies, log requests from customers, receive instructions, record client satisfaction rates and take photographs. Access to information such as staff, client and site details, specifications, pay rates and hours allocated is also available at the touch of a button.

www.cleanlink.co.uk

Big changes at broker Darwin Clayton

A lot of good things are happening at insurance brokers Darwin Clayton under the direction of the company's new Managing Director, Simon Henderson, who joined in December 2011. Specialists in providing tailored insurance packages to the cleaning and security industries for almost 100 years, Darwin Clayton has announced new partnerships, new services and an updated web site (www.darwinclayton.co.uk) from which clients can download vital documentation and advice on key issues.

Based in Tunbridge Wells, Kent, and Beeston, Nottingham, Darwin Clayton now offers clients a free motor legal expenses package and a 24/7 motor insurance claims line. Provided in conjunction with Darwin Clayton's new partner, Proximo, the 24/7 claims line is vital for cleaners, who are often on the road at night. Highly trained claims-line staff will, as necessary, provide incident support, liaise with insurers and provide replacement vans or

cars where applicable. The whole service, like all other Darwin Clayton insurance services for the cleaning industry, is planned with the special requirements of cleaning contractors in mind. The motor insurance claims line is available at any time of the day or night, seven days a week.

Darwin Clayton insurance packages for cleaning contractors also include a free online risk management package with helplines for legal and risk support. The company works closely with the Cleaning and Support Services Association (CSSA) and the British Institute of Cleaning Science (BICSc) to provide members with key insurance benefits. Account executives throughout the UK are ready to visit cleaning and security businesses to advise on their insurance needs.

www.darwinclayton.co.uk



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